

Are you bushfire ready?

A message from your network service provider

Endeavour Energy is responsible for keeping our electricity network safe, and in the lead up to the bushfire season we implement our annual Bushfire readiness program to ensure the network is prepared.

During autumn and winter, we inspect all overhead powerlines in bushfire prone areas. Prior to the start of the bushfire season in September and October, we repair any damaged equipment and trim vegetation.

In addition, ongoing investment programs are undertaken to upgrade the network by replacing bare overhead wires with covered conductors, installing fire resistant poles, and trialling new technologies like microgrids, community batteries, and early fault detection devices.

Find out more

Visit our website for simple steps you can take to prepare your home for a safer summer

www.endeavourenergy.com.au/bushfiresafety



Follow us on socials for safety news and tips

@EndeavourEnergy



Contact us

Emergency Assistance: **131 003**

General enquiries: **133 718**

The RFS are the fire authority, and are to be followed in an emergency. Resources on fire safety and preparation are available at

<https://www.rfs.nsw.gov.au>

Prepare and act for the bushfire season



Make a Bush Fire Survival Plan and ensure everyone in your household understands the plan and their role.

- Prepare and maintain your property for the bush fire season
- Clear your roof gutters and keep your property tidy to minimise fuel around your home
- Make sure you know how to manually operate electric garage doors, gates, and locks – and practice
- If you have petrol or diesel water pumps and generators, test them and carry out any required maintenance
- Consider getting vegetation trimmed. If you have vegetation near powerlines, contact a professional to see how you can have this trimmed.

If you rely on power for medical or life support equipment, it's vital that you have a plan in place in the event of a power outage. Make sure you are registered with Endeavour Energy by calling us on **131 003**.

Prepare and maintain your Emergency Kit:

- Keep a battery powered AM/FM radio and spare batteries
- Have a torch and spare batteries ready

See www.sesemergencyplan.com.au for more information about creating your emergency plan.

High fire danger days

Check your Bush Fire Survival Plan



Make sure you know how to **manually operate electric garage doors, gates, and locks**



Keep electric vehicles charged where possible



Charge up mobile phones and devices, as well as power banks



Monitor fire warnings through the Rural Fire Service or Hazards Near Me app



Report electricity supply interruptions through our website or call 133 718



Stay at least eight metres away from any low or fallen power lines. If you see fallen or damaged power lines, call us immediately on **131 003** or call **000** if the situation is life threatening.

Are you bushfire ready?

Bushfires and total fire ban conditions

In dangerous conditions, we will change how we manage our network to keep our community safe. This means if a fault occurs, such as a branch falling on a powerline, the power supply may be interrupted more often or for a longer period of time.

During and after a bushfire Enact your Bush Fire Survival Plan



Be prepared for a loss of electricity, water, or communications even if a fire isn't near your property



Please be patient – damage to powerlines may be significant, and it may take some time for us to safely find and repair any faults



Charge up mobile phones and devices, as well as power banks



If you are using a portable generator, place it outside to keep the fumes free of living spaces



Monitor fire warnings through the Rural Fire Service or Hazards Near Me app



If your property or electrical equipment is damaged, it must be checked by a licenced electrician before it can be reconnected to the electricity network



Stay at least eight metres away from any low or fallen power lines.

If you see fallen or damaged power lines, call us immediately on **131 003** or call **000** if the situation is life threatening.



About Endeavour Energy

Endeavour Energy has been supplying power that's safe, reliable and affordable for more than 130 years. Our history dates from 1890 when Penrith was the first town in the region to supply electricity to 60 homes.

Today, we power the lives of 2.7 million people living and working in Australia's fastest growing economies including Sydney's Greater West, the Illawarra, Southern Highlands, and South Coast.



**Endeavour
Energy**

**POWER
together**

endeavourenergy.com.au