

Our Proposal at a glance



Key benefits for our customers



Endeavour Energy makes this Proposal following an extensive program of engagement and collaboration with customers and stakeholders, ensuring that our future services and investments meet the expectations of our diverse customers and are in their long-term interests.

Our distribution network charges make up less than a third of a typical customer's electricity bill and are some of the lowest in Australia¹. Over 2024-2029 we will build on the efficiency improvements we have made over the last decade to keep our part of the electricity bill steady, while continuing to deliver safe and reliable electricity to our more than one million customers. Outlined below are the key elements of our Proposal for the 2024-2029 period (all figures in financial year 2023-2024 real terms):

2.7%

reduction in our Regulated Asset Base from \$8.20bn in 2024 to \$7.98bn in 2029. The Regulated Asset Base is the value of the infrastructure assets used to service your electricity supply.

7.9%

reduction in gross capital expenditure from \$2.04bn over 2019-2024 to \$1.88bn over 2024-2029. Capital expenditure is investments in new infrastructure, network and systems to support our new and existing customers.

15.3%

reduction in operational expenditure from \$1.74bn over 2019-2024 to \$1.48bn over 2024-2029. Operating expenditure is the cost of maintaining infrastructure assets, such as vegetation pruning near powerlines.

9.8%

increase in our revenue requirements from \$4.68bn over 2019-2024 to \$5.14bn over 2024-2029.

\$48

increase in annual prices for residential customers from 2024 to the average over 2024-2029, which is equivalent to a 9.8% increase².

\$86

increase in annual prices for small-medium business customers from 2024 to the average over 2024-2029, which is equivalent to a 9.8% increase³.

10.5%

increase in customer numbers from 1.10m in 2024 to 1.22m in 2029.

5.3%

increase in energy supplied to customers from 16.8GWh in 2024 to 17.7GWh in 2029.

6,000 GWh

of additional renewable energy will be supplied from customers to the Endeavour Energy network over 2024-2029 by enabling excess energy to be exported.

71%

of customers to be transitioned onto cost-reflective tariffs by 2029.

We are focused on delivering outcomes that meet our customers' long-term interests at a cost they find affordable. Outlined below are the key benefits for our customers from the proposed services and investments in our Proposal for the 2024-2029 period.

Empowering customers

to take greater control of their energy use and save money through changes to Endeavour Energy's tariff strategy.

Empowering customers with access to the right information and tools to make bill savings by changing when they use energy throughout the day to take advantage of off-peak pricing

Lowering long-term costs for customers by reducing customer demand by almost one per cent in peak evening periods across the existing network over the next ten years

Improving equity and fairness for customers through efficient transitional tariffs designed for new technologies such as electric vehicles and batteries

\$65m

to support customers to take up new technology, like electric vehicles, batteries and rooftop solar as part of the NetZero economy. This includes:

Enabling more customers to export solar energy to the grid and preparing for a significant increase in electric vehicles

Installing batteries to support the modern and efficient development of the grid

Establishing a \$25m Innovation Allowance to help customers prepare for an accelerated energy transition through actions like trials of emerging technology

\$603m

on infrastructure replacements to maintain reliability and boost network resilience to extreme weather and adapt to a changing climate. This includes:

Replacing 212km of bare conductors, which can spark when branches fall on them, with covered conductors in bushfire prone areas

Raising 18 major overhead powerlines to improve resilience in flood-affected areas across the Hawkesbury, Camden, and Penrith local government areas

Replacing key cables to improve security of supply to the Parramatta CBD

\$532m

for growth and connections, which includes support of the historic and unprecedented planned growth for Western Sydney as it becomes a hub of innovation and liveable places.

Facilitating more than **116,000 new customer connections**

Supporting the visionary growth of three of the six Greater Cities Commission's metropolis cities - Western Parkland City, Greater Paramatta and Metro Wollongong

Further developing the North-West and South-West Priority Growth Areas and the Greater Macarthur and West Lake Illawarra Growth Areas

\$129m

on information and communications technology and corporate digital investments to reduce costs and increase secure data access for customers.

Reducing operational expenditure by \$70 per customer between 2024 and 2029

Investing \$48m on cybersecurity to boost the reliability of the network and protect customer information

¹ For further details, see the DNSP Operational Data in the AER's Electricity Network Performance Report 2022.
² This is based on an typical residential customer using 4.9 megawatt hours of electricity a year. This price increase is primarily being driven by economic factors outside of our control, including rising interest rates. Further details are set out in the 'Overview of our Proposal for 2024-2029' section of this report.
³ This is based on an typical small-medium business customer using 10 megawatt hours of electricity a year. This price increase is primarily being driven by economic factors outside of our control, including rising interest rates. Further details are set out in the 'Overview of our Proposal for 2024-2029' section of this report.