



**KEEPING
YOUR PETS
SAFE.
AND US.**

**SAFELY RESTRAINING ANIMALS
WHILE WE WORK AT YOUR PREMISES**

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Call 131 081 or 131 003 and put safety first.
www.endeavourenergy.com.au



**Endeavour
Energy**

YOU LOOK AFTER YOUR PETS. WE'LL LOOK AFTER YOUR ELECTRICITY.

Any breed of unrestrained dog could be a danger or distraction to our field staff. As safety is Endeavour Energy's number one priority, we have implemented the following policy regarding pets.

Dogs, or other threatening animals, are required to be safely restrained before any of our staff will enter your premises. This involves either:

- Placing the animal securely in the house or at another suitable premises
- Placing the animal securely in a yard or area separate from your meter box
- Having the animal restrained by either a chain or rope secured to a suitable anchor point at a minimum five-metre distance from your meter box.



Please note: Restraining the animal by hand via a collar, choke chain, or simply holding part of the animal's body is not adequate for the safety of our staff.

What if the dog, or other threatening animal, is not secured?

If any of our field staff feel threatened by pets that are not adequately secured, they will not enter your property. If they are there for meter reading duties, this means your meter(s) will not be read. In such cases, your meter(s) reading will be estimated for billing purposes.



FMT 7004 ENE2331

Questions?

If you have any questions relating to Endeavour Energy's dog policy or any other safety-related matter, please do not hesitate to call us on **131 081**.

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