How to obtain a National Meter Identifier (NMI)

To obtain a connection to an electricity network within New South Wales, you must first select a Retailer of your own choice.

A list of NSW Retailers can be obtained through the Australian Energy Regulator's website www.energymadeasy.com.au

Once you have selected a Retailer, contact them to create a retail electricity account. Your Retailer will be able to provide you with a National Meter Identifier (NMI), a unique number which they obtain from the local network provider. This NMI number can also be found on your electricity retail account, if you already have a retail account for that site.

To confirm that you are within the Endeavour Energy franchise area, your NMI should start with 431.

If your NMI does not start with 431, your connection will be provided by either Ausgrid or Essential Energy. Ausgrid can be contacted on 131 365 and Essential Energy can be contacted on 132 391.

NSW electricity networks are generally divided along Local Council boundaries. A map of the NSW network areas is attached for your reference.

If you are still unsure of your network provider, please contact us on 133 718 to assist you in identifying your electricity network provider.

Once you have created a retail account and have been issued with a NMI, you can apply for connection by submitting a completed application form to Endeavour Energy. An online application service is available for small urban connections.



Where you are redeveloping an existing site (knock down and rebuild) you will need to have a new NMI created for the new connection arrangements planned for the site. The prior NMI currently used at the site will not be available for your ongoing use.

For developments that have multiple services or separately metered supplies such as multi-unit developments, Strata units and developments with multiple onsite substations, it will be necessary when making an application using Application for Connections of Load including Strata Development (FPJ 6009) to include NMI numbers and correct site addresses for all connections that will be required at the site. This includes house lights and the number of units being developed. The original NMI for the site/s will not be available for use for the new development.

For all redevelopment where a Temporary Builders supply is required, a NMI will be required specifically for the TBS and will not be reused for the final connection of the site. An application for the TBS (FPJ 6011) should be accompanied by an application for connection of the final load (FPJ 6009)

There are additional requirements regarding Special Small Services (unmetered connections). Please refer to the full list of connection services on the Endeavour Energy website.

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Local Councils that are within Endeavour Energy's franchise area:

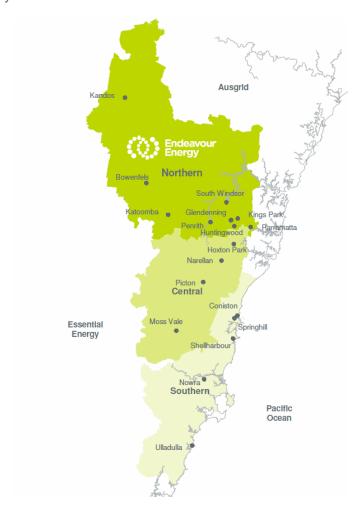
Bankstown* Bathurst Regional* Blacktown
Blue Mountains Camden Campbelltown
Fairfield Goulburn Mulwaree* Hawkesbury
Holroyd Hornsby* Kiama

Lithgow Liverpool Mid-Western Regional

OberonParramattaPenrithRydeShellharbourShoalhavenThe Hills ShireUpper Lachlan ShireWingecarribee

Wollondilly Wollongong

^{*}Majority of the Council area falls outside our franchise area.



NSW Electricity Networks (map)